

Strategy & Performance Advisory Committee Work Plan 2014/15

7 October 2014	2 December 2014	3 March 2015	Summer 2015
<p>Update on Corporate plan</p> <p>Communication Members Working Group - Update</p> <p>Equalities Update</p> <p>Customer Experience Update</p> <p>Sevenoaks Switching – Update</p> <p>Budget: Service Reviews and Service Change Impact Assessments (SCIAS)</p>	<p>Communication Members Working Group – Update</p> <p>Customer Experience Update</p> <p>Business Transformation</p>		<p>Performance Indicators & Targets for 2015/16</p> <p>Annual Complaint Monitoring 2014/15</p>